

e-Education, Health and Care Plan (e-EHCP)

Service Description



The Welfare Call Group, established in 2002, are experts in developing and providing secure, cloud-based platforms for the collection and analysis of Out of Home Care/Looked After Children data, which has proven to assist our clients obtain and improve reporting and standards of critical information to enhance the safeguarding of vulnerable children groups.

Service Overview

A secure, personalised, cloud-based managed service solution for Special Education Needs and Disability (SEND) departments to support them in the creation and management of Education, Health and Care Plans (eEHCP). These are some of the benefits:

- We understand the Lookout Centre/Virtual School environment and its evolving demands
- We're culturally aligned to the needs of the client and aim to be flexible and responsive
- Particular emphasis will be provided for cultural diversity including Koorie and other Aboriginal populations
- Our services are tried and tested, giving you assurance of a low-risk, seamless system implementation
- We deliver consistent, high quality services, from day one
- Our products and services have genuine scalability and an impressive track record in this market

Client Benefits

- Family-centric solution focussing on supporting increased participation of the parent and child or young person in the EHCP ensuring they have a 'Voice'
- Personalised digital platform enabling secure and timely collaboration between contributing practitioners in the EHCP process with a focus on improving completion timescales and driving up EHCP quality through a managed service solution
- Providing integration into existing Local Offer and Information, Advice and Guidance solutions

- Fully managed reporting to ensure statutory compliance and enable our clients to spend time on delivering services to children, young people and families, whilst we take care of the rest!
- Reduced administration through outsourcing of data management

USPs

- Global security that is a compliant cloud-based solution
- Reduced administration through outsourcing of data management
- Improved quality of EHCP through increased quality assurances processes and accountability
- Improved completion rates for EHCP within the statutory timescales through automated workflow
- Improved information sharing for those involved in EHCP leading to better safeguarding
- Easy adoption of system for new users
- Engaging the 'Voice of the Child' in the EHCP

Service Features

- Cloud-based platform allowing secure, accessible and appropriate access 24/7
- Data Services for set up and maintenance of stakeholders involved in EHCP process
- Quality assurance facility
- Inbuilt reporting and analytics
- Automated notification and alerts to team around the child
- Document upload facility
- eForm designer
- Tutorial videos
- Child friendly interactive feature

Service Benefits

- Improved quality of EHCP through increased quality assurances processes and accountability
- Improved completion rates for EHCP within the statutory timescales through automated workflow
- Improved information sharing for those involved in EHCP leading to better safeguarding
- Bespoke eForms to enable EHCP to abide by unique requirements of Authorities in addition to statutory requirements of the governing bodies
- Easy adoption of system for new users
- Engaging the 'Voice of the Child' in the EHCP
- Support early intervention and prevention strategies through insight gained from improved reporting and analytics

