

# Attainment Monitoring

## Service Description



The Welfare Call Group, established in 2002, are acknowledged leaders in developing and providing secure, cloud-based platforms for the collection and analysis of vulnerable groups which include, but are not limited to, Out of Home Care/Looked After Children, Youth Offenders, Children at risk of Sexual Exploitation and Children Missing Education. This knowledge and expertise has been proven to assist our clients obtain and improve outcomes for these vulnerable groups of children. The reporting and standards of critical information enhances the safeguarding of these children and young adults.

We were the first in the market to develop a suite of dedicated, secure Out of Home Care/Looked After Children cloud-based systems to streamline delivery of these services. These proprietary systems are continuously developed and fine-tuned over time.

**We are the only provider that offers integrated attendance monitoring, attainment tracking and IEP systems on a shared platform.**

### Service Overview

We are increasingly being asked to collect attainment data for the children whom we monitor on behalf of the Authorities and are now able to collect:

- Examination results
- Termly teacher assessments
- Other specialist areas e.g. phonics

This data collection process is achieved through a number of different methods. We have recently developed what is known as the schools portal which allows a specific person from the education provision of the child to log into a secure website to disclose the results which the child has gained. In addition to this we will also request the results via email and phone calls from the provisions if the results have not been submitted through the schools portal. We currently make a minimum of 4 attempts to gain the results, but for the Spring Term have made up to 7

requests for the information in most cases, which has translated into a response rate of over 90%.

### The Welfare Call Group

- Understands the education environment and its evolving demands
- Is culturally aligned to the needs of the client and aims to be flexible and responsive
- Particular emphasis will be provided for cultural diversity including Koorie and other Aboriginal populations
- Provides proven services
- Delivers consistent, high quality services, from day one
- Has genuine scalability and an impressive track record in this market

### Client Benefits

- Compare and analyse data
- Take appropriate measures where needed
- Improve children's attainment
- Alerts when a child is absent
- Reduction in poor attainment figures
- Reduction in the risk of failures to safeguard Out of Home Care/Looked After Children

## USPs

- Daily liaison with organisations
- Highly experienced, well trained personnel
- All staff and employees are security checked in line with governmental requirements
- Automated alerts to social workers and carers
- Contacting alternative provisions to confirm attainments
- Exclusion data collected
- Online register
- Management Information Dashboards
- No software is installed on premises and no data extraction from your systems
- **NEW!!! Coming in September 2018... Welfare Cloud Analytics** giving the client the ability to analyse the data provided, build impressive graphical representations for your reporting needs and trend analysis

## Service Features

- Cloud-based platform allowing secure, accessible and appropriate access 24/7
- Child Homepage providing real-time access to attainment information
- Inbuilt reporting and analytics
- Data transfer via CSV and XML
- Auto-push into external 3rd party database owned by the customer

## Service Benefits

- Global security that is a compliant cloud-based solution
- Reduced administration through outsourcing data management
- Improved information sharing between Lookout Centres/ Virtual School
- Improved reporting and analytics allowing for increased statistical analysis, local and national benchmarking, leading to insight for early intervention and prevention strategies
- Improved safeguarding through notification of child absences
- Import data into Education MIS solution through data transfer facility

### Testimonial

During the last 5 years Welfare Call staff have been most helpful in providing any specific reports as required in a timely fashion. Telephone calls are met with a willingness to help. More than pleased with service and have recently signed a three year contract.

Lorraine Brown, HEART Administrator  
for Enfield Authority

